

ORIGINAL

COMMISSIONERS
BOB STUMP – Chairman
GARY PIERCE
BRENDA BURNS
BOB BURNS
SUSAN BITTER SMITH



ARIZONA CORPORATION COMMISSION

March 15, 2013

To: Docket Control

RE: Global Water – Petition

Docket Nos. W-01212A-12-0309
SW-20445A-12-0310
W-03720A-12-0311
W-02450A-12-0312
W-02451A-12-0313
W-20446A-12-0314
W-01732A-12-0315

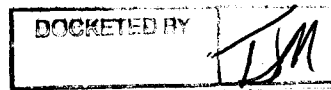
Please docket the attached 2 customer comments OPPOSING the above filed rate case.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission
DOCKETED

MAR 18 2013



RECEIVED
2013 MAR 18 A 9:03
ARIZONA CORPORATION COMMISSION
DOCKET CONTROL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion **No.** 2013 - 109557

Date: 3/15/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Henry & JoAnn

Eslinger

Account Name: Henry & JoAnn Eslinger

Home:

Street:

Work:

City: Maricopa

CBR:

State: AZ Zip: 85139

is:

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

3/15 OPPOSED SANTA CRUZ- GLOBAL RATE CASE W-01212A-12-0309 SW-20445A-12-0310 W-03720A-12-0311 W-02450A-12-0312 W-02451A-12-0313 W-20446A-12-0314 E-01732A-12-0315

We are both on a fixed income. The increase would effect our quality of life. The HOA that we are members of would be adversely effected & we will have to pay for an increase there as well.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

docketed

End of Comments

Date Completed: 3/15/2013

Opinion No. 2013 - 109557

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone:

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2013 - 109558

Date: 3/15/2013

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

First:

Last:

Complaint By: Rinnie

Thomas Sr.

Account Name:

Home:

Street:

Work:

City: Maricopa

CBR:

State: AZ Zip: 85048

is:

Utility Company: Global Water-Santa Cruz Water Company

Division: Water

Contact Name:

Contact Phone:

Nature of Complaint:

3/15 OPPOSED SANTA CRUZ- GLOBAL RATE CASE W-01212A-12-0309 SW-20445A-12-0310 W-03720A-12-0311 W-02450A-12-0312 W-02451A-12-0313 W-20446A-12-0314 E-01732A-12-0315

The monthly minimum water bill is ridiculously high, higher than any other city I have ever lived in, the average being approx. \$45./mo. Including trash pickup and sewer charges) i.e. Ahwatukee, AZ 85048 and Greenwood, Arkansas and Olympis, WA. My bill minimum here in Maricopa is more that twice as high and I don't even have a pool. Just w adults in my house not even a pet. My last bill was \$120 approx.

My water bill is higher than my electric and gas bill combined. If you raise the water rates homeowners will start to sell their homes and move out of Maricopa. Retired people cannot afford \$200/mo water bills also, won't be able to afford HOA dues.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

docketed

End of Comments

Date Completed: 3/15/2013

Opinion No. 2013 - 109558
